features

voice mail

Make sure to set up your voice mail before you leave Canada.

To access your voice mail from an international destination:

- Global roaming coverage area: dial your own number using the international dialing instructions
- Expanded global roaming coverage area: press and hold **1** or call **+1-519-239-6245**

Local airtime and long distance charges may apply for voice mail deposits and retrievals. Voice mail notification services may not be available in all service areas while roaming internationally.

call forwarding

Calls can only be forwarded to Canadian phone numbers. Charges will apply.

caller ID D

Your phone may not display the incoming number while travelling outside of Canada and the U.S., even if you subscribe to caller ID.

Global Roaming Card PIN

Your Global Roaming Card PIN is an optional security feature that allows you to limit access to your address book, information and calling functionality when roaming in expanded global roaming coverage areas.

For information on how to set up your Global Roaming Card PIN visit telusmobility.com/globalroaming

how to reach us

To call Client Care from outside Canada or the U.S.:

- Global roaming coverage area: dial the international access code, then dial **1** and the Client Care number for your home province.[3]
- Expanded global roaming coverage area: press and hold **0** to display the **"+"** symbol, then dial **1** and the Client Care number for your home province

CLIENT CARE NUMBERS	
British Columbia and Alberta	403-387-5825
Saskatchewan, Manitoba, Ontario, Quebec, Nova Scotia, New Brunswick, Newfoundland and PEI	416-279-2532

before you leave

using a TELUS Mobility PCS phone

Call Client Care at ***611** or **1-866-558-2273** to activate international dialling on your TELUS Mobility account. A credit check may apply.

To update your global roaming list and ensure your phone can roam in all our global roaming coverage areas:

1. Dial ***22803** from your mobile phone
2. Choose your preferred language (**1**=English, **2**=French)
3. Choose **2** for software upgrade

You must be within one of the following coverage areas to update your phone or device: British Columbia, Alberta, Saskatchewan, Manitoba, Ontario, Quebec, Nova Scotia.

using a TELUS Mobility World Phone

If you have already activated your World Phone, simply pack your phone and enjoy your trip.

using a TELUS Mobility Global Roaming Card[4]

If you have purchased a Global Roaming Card to use with a GSM phone, call Client Care at ***611** or **1-866-558-2273** to activate global roaming on your TELUS Mobility account. A credit check may apply.

Don't forget to insert your card into your GSM phone prior to use. To rent a GSM phone before leaving Canada, please call **1-800-337-3155.**

plan ahead

- Before you travel, check out the latest news about coverage, prices and available networks in the countries you plan to visit. Log on to telusmobility.com/globalroaming for details.
- Be sure to pack your charger and international travel plug adaptor(s). Log on to telusmobility.com/globalroaming to find out which adaptors work in which countries.

arriving at your destination

using a TELUS Mobility PCS phone

Your phone will automatically connect to a local partner PCS network (if available) when you roam internationally.

using a TELUS Mobility World Phone

When travelling between countries with different networks, you may need to change your Phone Mode setting according to the network:

1. Select **Menu**
2. Select **Settings**
3. Select **Phone Mode**
4. Choose either **CDMA** (for global roaming coverage areas) or **GSM** (for expanded global roaming coverage areas)

using a TELUS Mobility Global Roaming Card

Your phone will automatically connect to a local partner GSM network when you roam internationally.

need more?

Visit telusmobility.com/globalroaming for:

- Troubleshooting tips
- An up-to-date list of countries where you can roam
- Rental services for countries not listed
- More information on global roaming

Prices are subject to change without notice. Taxes are extra.

1 Pay & Talk services are only available in Canada.

2 Not available on Motorola V2267, P8167, V120X, T731c; Samsung 8580, M100; Sanyo 4000, 4500, 5000 & 6000.

3 International airtime and long distance charges apply.

4 The Global Roaming Card must be used in conjunction with a GSM phone. GSM phones used with the Global Roaming Card must work on the 900/1800 MHz band and must be unlocked for use on any network.

D This feature is available on digital phones and only in TELUS Mobility's digital service areas.

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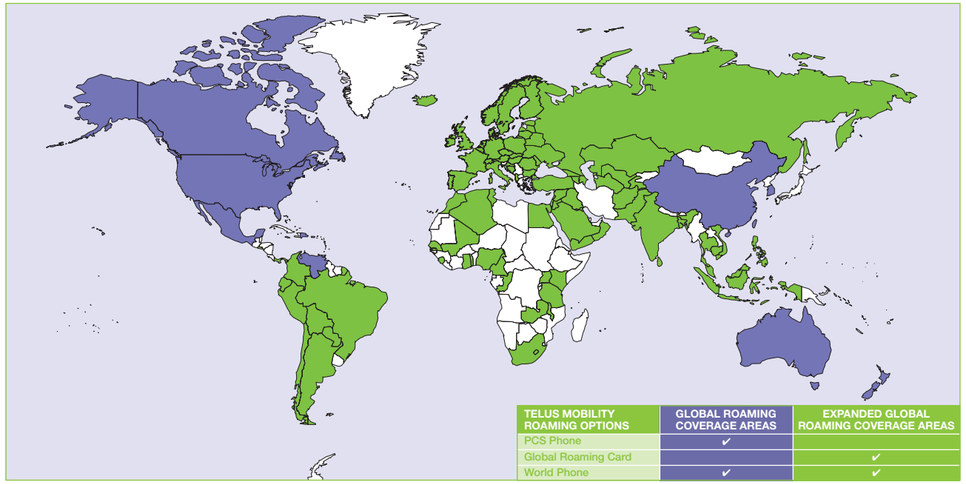
global roaming

TELUS mobility®

the future is friendly®

Keeping in touch wherever you travel is easy with TELUS Mobility global roaming.[1] Not only can you roam across Canada and the U.S., but now you can take your TELUS Mobility service anywhere in the world using our Global Roaming Card or World Phone. For more information on our Global Roaming Service, visit your nearest TELUS Mobility retail location or log on to telusmobility.com/globalroaming

where can you roam?



roaming with your PCS phone in global roaming coverage areas[2]

If you are a TELUS Mobility PCS client travelling to the U.S., you can enjoy your TELUS Mobility PCS phone using our roaming partners. Your U.S. roaming rate depends on the TELUS Mobility rate plan you select.

You can also roam with your PCS phone in many other countries, including Hong Kong, China, South Korea, New Zealand and Mexico. We are adding new countries to our PCS roaming list all the time. See the chart below for roaming rates, or visit telusmobility.com/globalroaming for a list of roaming countries.

GLOBAL ROAMING RATES

Coverage Areas	Incoming calls	In-country calls	Calls to CAN/U.S.	Calls to international destinations	Send SMS	Receive SMS
Canada & U.S.	varies depending on your rate plan					
Outside Canada & U.S.	99¢ + international long distance	99¢	$1.49	99¢ + international long distance	n/a	n/a

All rates shown are per minute and in U.S. dollars.

roaming with your World Phone or Global Roaming Card in expanded roaming coverage areas

If you are a TELUS Mobility PCS client travelling outside Canada and the U.S. and want to roam in the expanded global roaming coverage area, you have two options:

- Purchase a TELUS Mobility World Phone
- Purchase a Global Roaming Card to be used with a GSM international phone

In both cases you can roam in more than 120 countries while maintaining your regular phone number. Roaming rates vary depending on the country you are in. Please see the global roaming countries list to identify each country zone and related roaming rate.

EXPANDED GLOBAL ROAMING RATES

Zone	Incoming calls	In-country calls	Calls to CAN/U.S.	Calls to international destinations	Send SMS	Receive SMS
1	$2.00	$1.50	$2.00	$3.50	60¢	20¢
2	$3.00	$2.50	$3.00	$4.50		
3	$3.50	$2.50	$3.50	$5.00		
4	$4.50	$3.00	$4.50	$6.50		
5	$4.50	$3.50	$4.50	$8.00		

All rates shown are per minute and in Canadian dollars. SMS may not be available in all countries. Check website for details.

global roaming countries

COUNTRY	ZONE	GLOBAL ROAMING	EXPANDED GLOBAL ROAMING
Afghanistan	4		✓
Albania	4		✓
Algeria	4		✓
Armenia	4		✓
Aruba	4		✓
Australia	1	✓	✓
Austria	1		✓
Azerbaijan	4		✓
Bahamas	-	✓	
Bahrain	2		✓
Bangladesh	2		✓
Barbados	3		✓
Belgium	1		✓
Bermuda	3	✓	✓
Bosnia & Herzegovina	3		✓
Brazil	2		✓
Bulgaria	4		✓
Cambodia	4		✓
Cameroon	4		✓
Canada	-	✓	
Cayman Islands	3		✓
Chile	3		✓
China	2	✓	✓
Congo	2		✓
Dem. Rep. of Cote d'Ivoire	4		✓
Croatia	1		✓
Cyprus	1		✓
Czech Rep.	4		✓
Denmark	1		✓
Dominican Rep.	4	✓	✓
Egypt	3		✓
El Salvador	3		✓
Estonia	1		✓
Finland	1		✓
France	1		✓
French Guyana	4		✓
Gambia	4		✓
Georgia	3		✓
Germany	1		✓
Ghana	2		✓
Greece	1		✓
Grenada	3		✓
Guadeloupe	4		✓
Guam	-	✓	
Hong Kong	1	✓	✓
Hungary	1		✓
Iceland	1		✓
India	3		✓
Indonesia	4		✓
Iraq	4		✓
Ireland	1		✓
Israel	3		✓
Italy	1		✓
Jamaica	3		✓
Jersey	1		✓
Jordan	2		✓
Kazakhstan	3		✓
Kenya	4		✓
Kuwait	2		✓
Latvia	3		✓
Lebanon	3		✓
Liechtenstein	1		✓
Lithuania	4		✓
Luxembourg	1		✓
Macau	1		✓
Macedonia	3		✓
Malawi	3		✓
Malaysia	3		✓
Mali	4		✓
Maldives	5		✓
Malta	3		✓
Martinique	4		✓
Mauritius	3		✓
Mexico†	3	✓	✓
Moldova	4		✓
Monaco	1		✓
Morocco	3		✓
Netherlands	1		✓
Neth. Antilles	2		✓
New Zealand	-	✓	
Nigeria	4		✓
Norway	1		✓
Oman	1		✓
Pakistan	3		✓
Philippines	4		✓
Poland	3		✓
Portugal	1		✓
Puerto Rico	2	✓	✓
Romania	3		✓
Russia	4		✓
San Marino	1		✓
Saudi Arabia	2		✓
Senegal	3		✓
Serbia & Montenegro	5		✓
Seychelles	3		✓
Sierra Leone	2		✓
Singapore	2		✓
Slovak Rep.	3		✓
South Africa	2		✓
South Korea	-	✓	
Spain	1		✓
Sri Lanka	4		✓
St Lucia	3		✓
St Barthelemy	4		✓
St Vincent	3		✓
St Martin	3		✓
Sweden	1		✓
Switzerland	1		✓
Syria	3		✓
Taiwan	1	✓	✓
Tajikistan	5		✓
Tanzania	4		✓
Thailand	1		✓
Togo	4		✓
Tunisia	2		✓
Turkey	2		✓
Turkmenistan	5		✓
Uganda	3		✓
UK	1		✓
Ukraine	4		✓
U.S.	-	✓	
U.S. Virgin Is.	2	✓	✓
Uzbekistan	5		✓
Vatican City	1		✓
Venezuela†	3	✓	✓
Vietnam	3		✓
West Indies (Fr.)	4		✓
Yemen	3		✓
Zambia	4		✓

†Calls made within these countries will be subject to additional charges for long distance calls made within the same country.

dialing while roaming with your TELUS Mobility PCS phone

LOCATION	DIALING INSTRUCTIONS
Calls within an international country	Dial the area code (if applicable) + local number
Calls from an international country to Canada or the U.S.	Dial the international access code + 1 + area code + phone number
Calls between international countries	Dial the international access code + country code + area code + phone number

international access codes

China, Mexico, New Zealand, Venezuela	00
Hong Kong, South Korea	001
Taiwan	002
Bermuda, Dominican Republic, Puerto Rico, U.S. Virgin Islands, Bahamas, Guam	011

dialing while roaming with your World Phone or Global Roaming Card

LOCATION	DIALING INSTRUCTIONS
Calls within an international country	Dial the area code (if applicable) + local number
Calls from an international country to Canada or the U.S.	Press and hold 0 to display the "+" symbol, then dial 1 + area code + phone number
Calls between international countries	Press and hold 0 to display the "+" symbol, then dial the country code + area code + phone number

To send a text message, please follow the same instructions as above.